

Florence for foodies[®]



Terms and conditions

IMPORTANT:

Please add us to your 'contacts' list on your email account so our email is not blocked. It is ultimately the client's responsibility to assure possible correspondence by following this procedure.

THE TRAVELER'S RESPONSIBILITY:

The travelers assume complete and full responsibility for themselves during the length of the proposed tour. Upon booking, tour participants indicate full acceptance of the below terms and conditions.

FLORENCE FOR FOODIES (also referred below as FFF) requires cancellation notification no less than 24 hours before the tour by email. **Email is the best way to make sure that we will receive your cancellation.** Upon receiving your cancellation notice, FFF will send a reply verifying that we have received said notice.

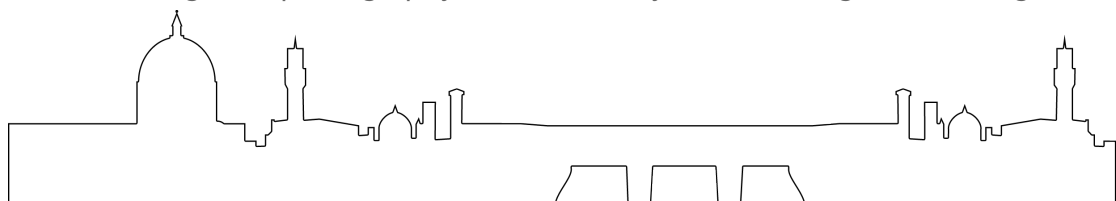
SHOULD FLORENCE FOR FOODIES CANCEL A TOUR:

In case of circumstances beyond our control, FFF reserves the right to cancel or change any tours without any penalty. Whenever possible, FFF will inform you in advance should any changes be necessary.

FFF does not assume any responsibility for additional expenses that client(s) may incur due to a cancelled tour (such as flight or train reservations, hotels, museum reservations, and other incidentals).

PRIVACY POLICY

FLORENCE FOR FOODIES values your trust. Protecting your privacy is one of our first priorities. We also appreciate and expect the same respect from our clients. Though still photography is allowed, any documenting or recording of



tours and or services must have prior written permission. Any information shared by FLORENCE FOR FOODIES in writing, such as restaurant recommendations, recipes, and other trade information, shall not be photocopied or emailed to third parties by our clients. Our tours and services shall not be imitated, and our name shall not be used to label services or entities not provided and/or approved by FLORENCE FOR FOODIES.

WHAT KIND OF INFORMATION IS USED BY FLORENCE FOR FOODIES?

FLORENCE FOR FOODIES collects, uses and protects the personal information you provide to us on our website, and in email correspondence FLORENCE FOR FOODIES will only collect and use your personal information for purposes of booking tours that you have expressly requested. In order to purchase our products or services, it is necessary for you to disclose personal information, including but not limited to your name, email address, phone number (optional), and information about your accommodation in Florence. We cannot confirm your booking if you do not furnish the requested information when enquiring one of our tours or services. In some instances we may also ask for personal demographic data such as your country of residence, gender, age, travel habits, etc.

We do not use cookies to identify specific users for marketing purposes.

HOW DOES FLORENCE FOR FOODIES USE YOUR PERSONAL DATA:

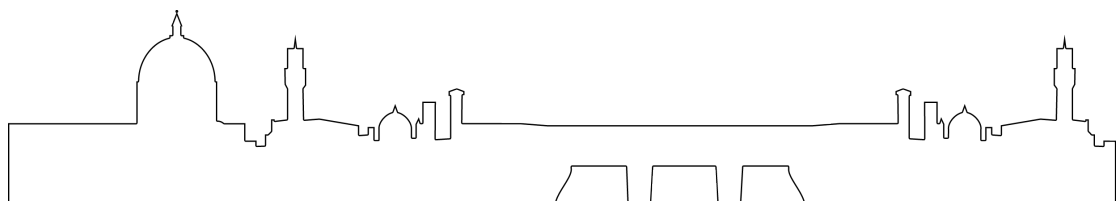
- * To provide the information you request about our services
- * To fulfill your bookings
- * To send you follow-up questionnaires and gift vouchers

Unless you expressly authorize us to do so, we do not share your personal information with third-party organizations that are not involved in fulfilling the purchases you have made from FLORENCE FOR FOODIES.

POSSIBLE CHANGES TO OUR PRIVACY POLICY:

FLORENCE FOR FOODIES will evolve as we introduce new services and so, from time to time, our Privacy Policy may be reviewed and revised. FLORENCE FOR FOODIES reserves the right to change its Privacy Policy and post the changes on its website. We will only use your personal information in accordance with the Privacy Policy in effect at the time we collected your personal information.

FLORENCE FOR FOODIES TERMS OF SERVICE:



OUR RESPONSIBILITY:

Responsibilities and Tour Conditions for FLORENCE FOR FOODIES, also referred to as “the Operator”. Any person reserving any FLORENCE FOR FOODIES tour accepts the condition that the Operator reserves to itself the exclusive right to change or cancel itineraries and other tour components if necessary, when necessary. Should this happen, FLORENCE FOR FOODIES will make every effort to offer alternative dates and/or programs. Times listed on itineraries are mostly accurate as but subjected to change due to traffic, weather, mechanical and any other conditions beyond the Operator’s control that prevent FLORENCE FOR FOODIES from operating as scheduled. FLORENCE FOR FOODIES expressly disclaims any liability for any damages that may be incurred for any changes, cancellations, or delays in any itinerary. Fluctuations of currency exchange rates can affect our listed prices. These rates may be changed when necessary without advance.

OUR LIABILITY:

FLORENCE FOR FOODIES provides a service to travelers. Our service is a liaison between said travelers and local merchants, restaurants and other venues.

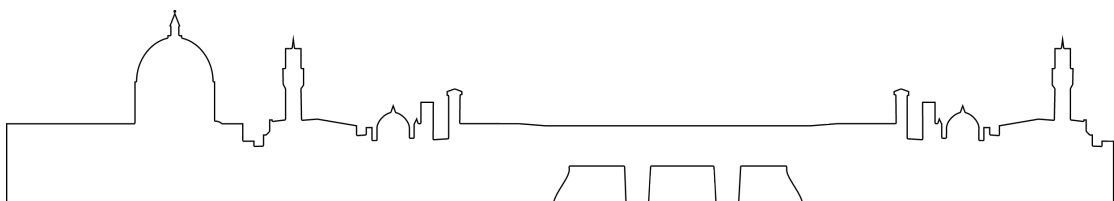
FLORENCE FOR FOODIES, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members.

Unless the term “guaranteed” is specifically stated in writing on your ticket, invoice, or reservation itinerary, the FFF does not guarantee any of such suppliers’ scheduling, behavior or handling of personal effects.

FLORENCE FOR FOODIES shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the control of FLORENCE FOR FOODIES.

DAMAGES AND PERSONAL BEHAVIOR OF GUESTS:

Travelers are responsible for themselves and are expected not to break or damage anything belonging to the venues visited on the tour. Anything broken by a guest due to negligence will require payment or replacement by said guest. ANY GUEST WHO CONSUMES TOO MUCH ALCOHOL AND/OR BEHAVES IN



A DISRUPTIVE MANOR (BOTHERING GUIDE AND/OR OTHER PARTICIPANTS) WILL BE ASKED TO LEAVE.

TRAVEL INSURANCE:

FFF strongly recommends that you purchase travel insurance. Consult your travel agent or other travel broker for such insurance. FLORENCE FOR FOODIES does not offer, sell, nor resell travel insurance at this time.

